To Whom It May Concern,

I am pleased to offer my highest recommendation for Cenobot and their line of robotic cleaning equipment, based on my extensive experience managing autonomous cleaning operations at Penn State University.

Our custodial program currently utilizes Cenobot's SP50 and L50 robotic vacuum and scrubber units — complete with docking stations — across six campus buildings. Due to the success and reliability of these machines, our Housing department has also recently adopted Cenobot equipment. These tools have become an integral part of our cleaning operations.

What sets Cenobot apart is the thoughtful engineering behind their products. Features such as user-friendly programming, advanced navigation and AI technology streamlined our workflows. The ability to schedule cleaning paired with the docking station allows for reduced downtime and manual intervention.

Cenobot's onboarding process was equally impressive. Their team provided comprehensive on-site support during initial setup and training, ensuring a smooth transition for our staff. Beyond installation, they have returned multiple times to inspect and optimize machine performance, exemplifying their commitment to ongoing service and customer success.

Throughout our partnership, the Cenobot team has demonstrated exceptional professionalism and responsiveness. Their commitment to product development, regular updates, and 24/7 support reflects a company that stands behind its solutions and values its customers.

In short, Cenobot has been instrumental in helping us deliver high-quality, efficient, and cost-effective custodial services. I confidently recommend Cenobot to any organization seeking innovative, reliable, and well-supported cleaning technology.

I currently have an order placed to install five more machines on Penn State's campus.

Sincerely,

David M. Bradley
Planner/Scheduler
Penn State University
University Park, PA 16802

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